COVERAGE FOR: All Tiers | Plan Type: EPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-877-269-2134. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at www.cdphp.com/contracts or call 1-877-269-2134 to request a copy.

Important Questions Answers Why This Matters: What is the overall \$0 See the Common Medical Events chart below for your costs for services this plan covers. deductible? Are there services See the Common Medical Events chart below for your costs for services this plan covers. covered before you meet No. your deductible? Are there other You don't have to meet deductibles for specific services. deductibles for specific No. services? What is the out-of-pocket If you have other family members in this **plan**, they have to meet their own **out-of-pocket limits** In-Network: \$5.925 until the overall family out-of-pocket limit has been met. limit for this plan? individual/\$11,850 family. Premiums, balance billed What is not included in charges, and health care this plan Even though you pay these expenses, they don't count toward the out-of-pocket limit. the out-of-pocket limit? doesn't cover. This plan uses a provider network. You will pay less if you use a provider in the plan's network. You will pay the most if you use an out-of-network provider, and you might receive a bill from a Yes. See www.cdphp.com or call Will you pay less if you provider for the difference between the provider's charge and what your plan pays (balance 1-877-269-2134 for a list of use a network provider? billing). Be aware, your network provider might use an out-of-network provider for some network providers. services (such as lab work). Check with your provider before you get services. Do you need a referral to No. You can see the **specialist** you choose without a **referral**. see a specialist?

^{*}If applicable, you may be able to use your Flexible Spending Account and/or your Health Reimbursement Arrangement to cover these costs. Refer to the Summary Plan Description and Plan Document for more information.

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All $\underline{\text{copayment}}$ and $\underline{\text{coinsurance}}$ costs shown in this chart are after your $\underline{\text{deductible}}$ has been met, if a $\underline{\text{deductible}}$ applies.

| Common | | What You Will Pay | | Limitations, Exceptions, & Other Important |
|--|--|---|---|--|
| Medical Event | Services You May Need | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Information |
| If you visit a health care provider's office or clinic | Primary care visit to treat an injury or illness | \$25 co-pay /visit | Not Covered | You may use live video visits at www.doctorondemand.com. |
| | Specialist visit | \$25 co-pay /visit | Not Covered | Preauthorization required for Sleep Studies, Neurofeedback & Transcranial Magnetic Stimulation (TMS) |
| | Preventive care/screening/immunization | No Charge | Not Covered | Preauthorization required for Genetic Testing and Immunizations for RSV. |
| | <u>Diagnostic test</u> (x-ray, blood work) | \$25 co-pay /visit | Not Covered | Preauthorization required for Genetic Testing. Copayment waived if performed at a designated or freestanding laboratory/preferred center. |
| If you have a test | Imaging (CT/PET scans, MRIs) | \$25 co-pay /visit | Not Covered | Copayment waived if performed at a preferred center. |

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| Common | Convious Vou May Nood | | ou Will Pay | Limitations, Exceptions, & Other Important |
|---|--|---|---|---|
| Medical Event | Services You May Need | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Information |
| If you need drugs to treat your illness or condition More information about prescription drug | Tier 1 drugs | Not Covered | Not Covered | |
| | Tier 2 drugs | Not Covered | Not Covered | None. |
| coverage is available at http://www.cdphp.com/Members/Rx-Corner | Tier 3 drugs | Not Covered | Not Covered | |
| Corner | Specialty drugs | Not Covered | Not Covered | |
| If you have outpatient | Facility fee (e.g., ambulatory surgery center) | \$100 co-pay /visit | Not Covered | You may have reduced cost share for preferred ambulatory surgery centers. |
| surgery | Physician/surgeon fees | No Charge | Not Covered | None. |
| | Emergency room care | \$150 co-pay /visit | \$150 co-pay /visit | All Emergency Care is considered In-Network. |
| If you need immediate | Emergency medical transportation | \$150 co-pay /visit | \$150 co-pay /visit | All Emergency Care is considered In-Network. |
| medical attention | <u>Urgent care</u> | \$35 co-pay /visit | \$35 co-pay /visit | You may use live video visits. |
| If you have a hospital stay | Facility fee (e.g., hospital room) | \$250 co-pay /visit | Not Covered | None. |
| | Physician/surgeon fees | No Charge | Not Covered | None. |

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| Common Medical Event | Services You May Need | What Y Network Provider (You will pay the least) | ou Will Pay Out-of-Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information |
|--|---|--|---|---|
| If you need mental health, behavioral | Outpatient services | \$25 co-pay /visit | Not Covered | None. |
| health, or substance abuse services | Inpatient services | \$250 co-pay /visit | Not Covered | Preauth required for Residential Treatment, with the exception of some scenarios. |
| | Office visits | No Charge | Not Covered | Cost share applies for Initial visit to determine pregnancy, subsequent visits are Covered in Full |
| | Childbirth/delivery professional services | No Charge | Not Covered | None. |
| If you are pregnant | Childbirth/delivery facility services | \$250 co-pay /visit | Not Covered | None. |
| If you need help recovering or have other special health needs | Home health care | No Charge | Not Covered | None. |
| | Rehabilitation services | \$0 co-pay /visit | Not Covered | 60 consecutive inpatient days per plan year for PT/OT/ST services. |
| | Habilitation services | \$25 co-pay /visit | Not Covered | Limited to coverage for Applied Behavioral Analysis when necessary for the treatment of Autism Spectrum Disorder. All contract limits and provisions for managed benefits apply. |

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| Common Medical Event | Services You May Need | What Y Network Provider (You will pay the least) | ou Will Pay Out-of-Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information |
|---|----------------------------|--|---|--|
| | Skilled nursing care | \$0 co-pay /visit | Not Covered | Preauthorization required. Limited to 90 days per plan year. |
| | Durable medical equipment | 20% co-insurance | No Charge | Durable medical equipment that is rented, repaired, replaced or costs more than \$1000 requires prior authorization before receiving care. |
| | Hospice services | \$250 co-pay /visit | Not Covered | Limited to 210 days combined Inpatient and Outpatient. |
| | Children's eye exam | \$25 co-pay /visit | Not Covered | One routine eye exam is available every 24 months. |
| If your child needs dental or eye care | Children's glasses | Not Covered | Not Covered | None. |
| | Children's dental check-up | Not Covered | Not Covered | Preventive Dental is not covered under your medical benefits. |

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Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Cosmetic surgery
- Dental care (Adult)
- Dental checkup
- Glasses
- Hearing aids
- Long term care

- Non-emergency care when traveling outside the
- U.S.
- Prescription Drug Coverage
- Private-duty nursing
- Routine foot care
- Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Acupuncture (Limits Apply)
- Bariatric surgery (Limits Apply)
- Chiropractic care

- Infertility treatment
- Routine eye care (Adult)

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| Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those |
|---|
| agencies is as follows: Contact CDPHP at 1-877-269-2134 (or TTY 711), The New York State of Health NYS Department of Financial Services at (800) 342-3736 |
| or http://www.dfs.ny.gov/, the Health Insurance Assistance Team of the U.S. Center for Consumer Information and Insurance Oversight at 1-877-267-2323 |
| x61565 or www.cciio.cms.gov, the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or |
| https://www.dol.gov/ebsa/contactEBSA/consumerassistance.html |

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal I. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: CDPHP at 1-877-269-2134 (or TTY 711), The New York State of Health NYS Department of Financial Services at (800) 342-3736 or http://www.dfs.ny.gov/, or Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform.

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE and certain other coverage. If you are eligible for Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

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About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

\$0.00

\$25.00

\$250.00

\$5.601.10

N/A

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The plan's overall deductible \$0.00 ■ Specialist cost sharing \$25.00

■ Hospital (facility) cost sharing \$250.00

Other cost sharing

N/A

Managing Joe's type 2 Diabetes

(a year of routine in-network care of a wellcontrolled condition)

■ The plan's overall deductible

■ Specialist cost sharing

■ Hospital (facility) cost sharing

Other cost sharing

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

\$0.00 ■ The plan's overall deductible

■ Specialist cost sharing

■ Hospital (facility) cost sharing \$250.00

Other cost sharing

N/A

\$25.00

This EXAMPLE event includes services like:

Specialist office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood work) Specialist visit (anesthesia)

This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

Total Example Cost

Durable medical equipment (glucose meter)

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

Durable medical equipment (crutches) Rehabilitation services (physical therapy)

Total Example Cost \$2,800.17

| Total Example Cost | \$12,686.85 |
|--------------------|-------------|
|--------------------|-------------|

| n this example, Peg would pay: |
|--------------------------------|
|--------------------------------|

| and example, eg near pay. | | | |
|----------------------------|----------|--|--|
| Cost Sharing | | | |
| Deductibles | \$0.00 | | |
| Copayments | \$250.00 | | |
| Coinsurance | \$0.00 | | |
| What isn't covered | | | |
| Limits or exclusions | \$71.59 | | |
| The total Peg would pay is | \$321.59 | | |

In this example. Joe would pay:

| ······································ | | | | |
|--|-----------|--|--|--|
| Cost Sharing | | | | |
| Deductibles | \$0.00 | | | |
| Copayments | \$1478.18 | | | |
| Coinsurance | \$0.00 | | | |
| What isn't covered | | | | |
| Limits or exclusions | \$0.00 | | | |
| The total Joe would pay is | \$1478.18 | | | |
| | | | | |

In this example, Mia would pay:

| Cost Sharing | | |
|--------------------|--|--|
| \$0.00 | | |
| \$325.00 | | |
| \$39.60 | | |
| What isn't covered | | |
| \$211.56 | | |
| \$576.16 | | |
| | | |

Estimate how much doctors and dentists in your area charge for services

www.fairhealthconsumer.org

FAIR HEALTH

Note: These numbers assume the patient does not participate in the <u>plan's</u> wellness program. If you participate in the plan's wellness program, you may be able to reduce your costs.

The plan would be responsible for the other costs of these EXAMPLE covered services.

CDPHP Price Check

Take control of your health care dollars by estimating the cost of certain services before scheduling at https://member.cdphp.com/login





Discrimination is Against the Law

Capital District Physicians' Health Plan, Inc. (CDPHP®) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. CDPHP does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

CDPHP:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - o Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - o Information written in other languages

If you need these services, contact the CDPHP Civil Rights Coordinator.

If you believe that CDPHP has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: CDPHP Civil Rights Coordinator, 500 Patroon Creek Blvd., Albany, NY 12206, 1-844-391-4803 (TTY/TDD: 711), Fax (518) 641-3401. You can file a grievance by mail, fax, or electronically at https://www.cdphp.com/customer-support/email-cdphp. If you need help filing a grievance, the CDPHP Civil Rights Coordinator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019 (TDD 1-800-537-7697).

 $Complaint\ forms\ are\ available\ at\ http://www.hhs.gov/ocr/office/file/index.html.$

Multi-language Interpreter Services

ATTENTION: If you speak a non-English language, language assistance services, free of charge, are available to you. Call the number on your member ID card (TTY: 711).

ATENCIÓN: Si habla otro idioma que no es el inglés, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al número que figura en su tarjeta de identificación de miembro (TTY: 711).

注意:如果您使用的語言不是英語,您可以免費獲得語言援助服務。請致電您會員 ID 卡上的電話(聽力障礙電傳:711)。



ВНИМАНИЕ: Если вы говорите на иностранном языке, вы можете воспользоваться бесплатными услугами перевода. Позвоните по номеру на вашей ID карточке участника (Телетайп: 711).

ATANSYON: Si ou pale yon lang ki pa Angle, wap jwenn sèvis asistans lang gratis disponib pou ou. Rele nimewo ki sou kat ID manm ou a (TTY: 711).

주의: 영어 이외의 언어를 사용하는 경우 무료로 언어 지원 서비스를 받을 수 있습니다. 귀하의 회원 ID 카드에 있는 번호로 전화하십시오(TTY: 711).

ATTENZIONE: Se non parla inglese né una lingua anglofona, sono disponibili servizi gratuiti di assistenza linguistica. Chiami il numero presente sulla scheda ID dei membri (TTY: 711).

קארטל ID אויפמערקזאם: אויב איר רעדט , זענען פארהאן פאר אייך שפראך הילף סערוויסעס פריי פון אפצאל. רופט דעם נומער אויף אייער מעמבער (711:TTY)

মলোযোগ দিনঃ আপনি যদি ইংরেজি বহির্ভুত কোন ভাষায় কথা বলেন ,আপনার জন্য বিনা থরচায় ভাষা সহায়তা উপলভ্য রয়েছে। আপনার সদস্য আইডি কার্ডের নম্বরে কল করুন (TTY: 711(।

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer na Twojej członkowskiej karcie ID (TTY: 711).

تنبيه: إذا كنت تتحدث لغة غير الإنجليزية، تتوفر إليك خدمات مساعدة اللغة مجانًا. اتصل بالرقم الموجود ببطاقة الهوية لعضويتك (TTT: TTY).

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez au numéro indiqué sur votre carte de membre (ATS : 711).

توجہ دیں: اگر آپ انگریزی کے علاوہ دوسری زبان بولتے ہیں تو، آپ کے لیے زبان کی اعانت کی خدمات مفت دستیاب ہیں۔ اپنے ممبر آئی ڈی کارڈ پر درج نمبر پر کال کریں (TTY: 711)۔

ATENSYON: Kung nagsasalita kayo ng wikang iba sa Ingles, magagamit niyo ang mga serbisyo sa tulong sa wika nang walang bayad. Tawagan ang numero sa inyong card miyembro ID (TTY: 711).

ΠΡΟΣΟΧΗ: Αν δεν μιλάτε Αγγλικά, υπάρχουν στη διάθεσή σας υπηρεσίες γλωσσικής υποστήριξης οι οποίες παρέχονται δωρεάν. Καλέστε τον αριθμό που θα βρείτε στην ατομική σας ταυτότητα μέλους (ΤΤΥ: 711).

VINI RE: Nëse flisni një gjuhë jo-anglisht, shërbime falas të ndihmës së gjuhës janë në dispozicion për ju. Telefonojini numrit në kartën tuaj të ID të anëtarit (TTY: 711).